



## **COVID-19: Important update for policyholders**

Pacific Specialty Insurance Company recognizes that things have changed drastically in our country due to the emergence of COVID-19. Our priority is the health and safety of our customers, employees and the community. While you are doing your part to fight the pandemic, we're committed to being there in your time of need. With that in mind, here are some steps we've taken to make things a little easier.

If you had a street motorcycle policy in effect from March 19, 2020 to May 31, 2020, you could be eligible to receive a premium credit in recognition of the change in driving patterns as a result of Shelter in Place Orders. There is nothing you need to do. We will calculate your credit for you and if applicable, we'll automatically apply it to any outstanding balance or on your next bill. And if you're already paid in full, if applicable we'll return the credit amount in a form of a check. It's all automatic so there is no need to contact us.

Please note that not all policyholders will be eligible to receive a credit as the policy may already be at the minimum premium allowed.

As we navigate through these uncharted waters, our promise is to be here for you. Thank you for being a Pacific Specialty Insurance Company customer.